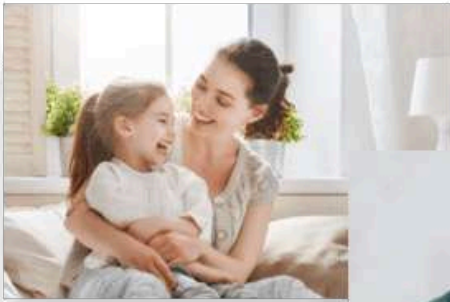


Providing **Specialist Complex Healthcare** to Adults & Children **at Home.**

Bespoke care packages to
enable independence & improve
quality of life

Our Services

At Aeon Nursing, we meet the growing need for complex care by delivering specialist, nurse-led support to adults and children within their own homes, across London and the South of England.

Our services cover a wide range of complex conditions, long-term health needs, and acquired injuries, supporting both clients and their families with care that prioritises dignity, safety, and independence.

Every member of our dedicated care team is trained and assessed by our in-house clinical leads, ensuring they have the skills and confidence to provide the highest standard of complex care. Led by experienced, highly qualified nurses, we are experts in managing conditions such as:

Complex Care for Adults

Specialist home care for adults with long-term, high-acuity conditions

Complex Care for Children

Paediatric care at home for children with medical or developmental needs,

Palliative & End-of-Life Care

Comfort-focused support for individuals in advanced illness—respectful, pain-managed care

Hospital Discharge & Reablement

Safe, supported transitions from hospital to home with care plans that promote recovery

Live-In Care

24/7 one-to-one support in the comfort of your home—ideal for those with ongoing or complex needs.

Dementia & Mental Health Support

Compassionate care for those living with memory loss, cognitive decline, or mental health conditions

Physical Disabilities & Neurological Care

Specialised support for those living with mobility challenges or neurological conditions—empowering daily life with clinical oversight.

Whatever the condition, and however complex your care may be, you can trust us to provide a care package that meets your health needs.

Supporting Clients and Families, Together.

Our comprehensive range of services and individually tailored care packages are nurse-led, highly specialised, and focused on achieving the best possible outcomes for every client. At Aeon Nursing, we work in close partnership with clients and their families to understand their unique needs, preferences, and goals—ensuring that every aspect of care is designed to meet them fully.

Guided by our vision to be a leading provider of expert, person-centred clinical care for both children and adults, we continually invest in developing and advancing our specialist complex care services. This forward-thinking approach allows us to meet both current and emerging healthcare needs—helping more individuals to regain, maintain, and enhance their quality of life, today and for the future.

Our Partners

We work in close partnership with NHS Integrated Care Boards (ICBs), Continuing Healthcare teams, acute and specialist hospital units, and professionals across the wider multi-disciplinary team. We also collaborate with medico-legal case managers and support a range of private clients requiring complex or long-term care.

"I have immense gratitude for the exceptional care your team provided, specifically Rukaiya, Zahida and Ifeoma for ensuring my dad's dignity. The team went above and beyond offering crucial support to the entire family during a difficult time.

" – AN Client



"The combination of staff has worked well recently and both me and my husband forgot there were carers in the house.

" – AN Client

Client-Centred Care at the Core of Our Practice

Our clients' goals and aspirations shape the way we deliver care.

By truly listening to each person's specific needs and requests, we ensure they remain at the heart of every decision. Together, we design a personalised complex care plan that is safe, high-quality, and culturally sensitive, supporting individual choice and family life. Care plans are regularly reviewed and updated by our Nurse Case Managers to reflect any changes in the client's needs and preferences over time.



Achieving Optimal Outcomes

At Aeon Nursing, we believe that achieving the best outcomes begins with getting the right care and support from the very start. Every care plan we create is individually tailored to meet each client's unique needs, preferences, and goals. We ensure that our care teams listen closely and involve clients and their families at every stage of the complex care journey—so that the support we deliver is truly person-centred, empowering, and built on trust.

Focusing on Engagement

We manage every aspect of each care package — from the initial assessment to ongoing delivery — shaped around each client's individual needs and personality. Our carers receive specialist training and are committed to building genuine personal connections, ensuring care that is both expert and compassionate.

Managing Safety & Risk

Client safeguarding is central to everything we do. Through comprehensive staff training and Nurse Case Manager oversight, we ensure the highest standards of safety and care — continually improving how we deliver our services.

What Makes Our Complex Care Different?

Governance That Builds Trust and Drives Excellence





Robust Discharge Pathways

We provide structured discharge pathways to help clients return home safely and as quickly as possible. This includes transitions from:

- Hospital or critical care units → Home.
- Residential settings → Home.
- Child → Adult services.

We begin with a nurse-led assessment of the client's needs and develop an individual complex care plan. Through close oversight and tailored coordination, we support the rapid deployment of services and transitions — helping clients safely live in their own home.

Nurse-led care.

Our nurse-led service means that each client's care is overseen by an experienced clinical lead, with care plans reviewed regularly to focus on client-driven outcomes. Our specialist teams receive ongoing supervision and training, and our structure supports safe, high-quality complex care at every stage.

Specialist Carers

Our care teams are selected, matched and trained to deliver expert, person-centred support tailored to each individual's clinical and personal needs. We prioritise continuity and compatibility to ensure trust and consistent care for our clients at home.

Our specialist carers are supported and supervised within our clinical governance structure, ensuring their competency is maintained through regular review and access to ongoing clinical support.

Clinical Assurance

Our specialist carers are integrated within our clinical governance framework and benefit from structured training, ongoing supervision and competency reviews. Led by our nursing-clinical team, this approach ensures every member of the care team delivers safe, personalised support aligned to client needs and preferences.

Along with our extensive care training we encourage both client and practitioner feedback to continually improve our care practices.

Technology Enabled Care

At Aeon Nursing, we combine nurse-led expertise with modern systems that support safe, efficient, and responsive complex care.

Our digital processes enhance communication between clinical teams and families, allowing for accurate documentation, timely updates, and clear governance oversight.

Every client's care is reviewed regularly under clinical supervision to maintain the highest standards of safety and quality.

- Nurse-led complex care oversight
- Person-centred care planning
- Continuous review and improvement
- Strong focus on safety, quality, and communication

Virtual Care Reviews & Governance

At Aeon Nursing, regular clinical-led care reviews bring together senior nursing leadership, operations and governance teams to evaluate each client's journey holistically. These sessions ensure we stay accountable, responsive and aligned to best practice.



Collaborative Partnership Working

We partner closely with NHS ICBs, Continuing Healthcare teams, hospital units, and our specialist care network. Through transparent communications and shared coordination, we streamline care pathways, improve outcomes and ensure clients receive timely, effective support.

Our Governance Framework

Our governance structure is built on continuous improvement. We conduct regular audits, monitor performance data, support staff development through training and learning opportunities, and maintain quality assurance reporting to ensure safe, person-centred care at every stage.

We maintain robust quality assurance processes to demonstrate that the highest standards of care are consistently met. Our commitment to excellence includes ongoing staff development, with regular training, shared learning opportunities, and continuous professional support through open, effective communication.



Maintaining Compliance

At Aeon Nursing, we ensure safe and effective recruitment and staffing by carrying out key checks and reviews, including:

Disclosure & Barring Service (DBS) checks

UK right to work confirmation

Employment history and reference verification

Regular audits and reviews of our compliance processes

Our compliance framework is monitored through routine audits and governance oversight, ensuring we deliver high-quality, safe care in accordance with regulatory standards.



Comprehensive Clinical Training

At Aeon Nursing, every member of our care team undergoes comprehensive clinical training and supervision to ensure safe, skilled, and person-centred care delivery.

Our programmes combine theory, shadowing, and hands-on practice, led by our experienced nursing and governance team. Training is tailored to each client's needs and includes mandatory and advanced modules such as:

Tracheostomy care and airway management

Enteral (PEG) feeding and nutrition support

Epilepsy and seizure management

Catheter and bowel care

Complex medication administration

Dementia and mental health awareness

End-of-life and palliative care

Safeguarding and moving & handling

Learning disability and brain injury awareness

We continually review staff competencies and provide ongoing professional development through refreshers, supervision, and clinical upskilling — ensuring every client receives safe, consistent, and compassionate support at home.

Our Care Pathway

Step 1

Referral received for nurse-led care or ongoing complex support.

Step 2

A registered nurse carries out a detailed assessment of physical, emotional, and social needs.

Step 2

A personalised care plan and risk assessment are developed in collaboration with the client, family, and advocates.

Step 2

Our clinical team liaises with hospital, community, or NHS professionals to ensure a safe, well-coordinated transition.

Step 2

Condition-specific training is provided to the assigned care team before care begins.

Step 2

The care team is introduced to the client and undergoes competency checks and sign-off.

Step 2

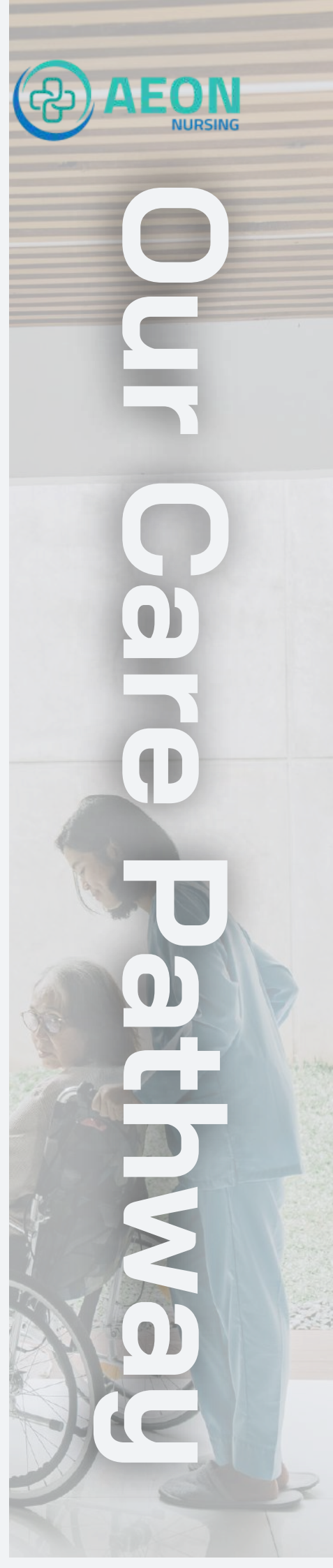
Care delivery begins, with nurse-led oversight at every stage to maintain safety and consistency.

Step 2

Ongoing supervision and task delegation are provided by Aeon's nurse management team.

Step 2

Regular reviews and audits are completed in partnership with clients, families, and healthcare professionals to ensure continuous improvement and quality assurance.



Live-In Care

24/7 Personalised Support in the Comfort of Home

At Aeon Nursing, we understand that home is where people feel most secure and at ease. Our live-in care service provides round-the-clock, one-to-one support from a fully trained carer who lives with you or your loved one. Every care plan is guided by our nurse-led clinical team to ensure safety, comfort, and independence remain at the heart of your care.

Key Benefits:

- 24/7 dedicated care from a matched, trained carer
- Remain in familiar surroundings, close to family and community
- Consistent and relationship-based support—no shift changes
- Overseen by our clinical nursing team for quality and safety
- Tailored routines, meals, and activities that fit your lifestyle
- Cost-effective alternative to residential or nursing homes

Learn more about our Live-In Care:



Complex Care for Adults

Specialist, Nurse-Led Support for Long-Term and Life-Limiting Conditions

Aeon Nursing delivers bespoke, clinically overseen care for adults aged 18 and above living with chronic or complex health needs. Whether managing neurological, respiratory, or degenerative conditions, we provide the medical expertise, compassion, and continuity clients need to live well at home.

Key Benefits:

- Nurse-led clinical oversight for every care plan
- Supports a wide range of complex needs (e.g. PEG feeding, tracheostomy, epilepsy, Parkinson's, MS)
- Promotes independence, safety, and emotional wellbeing
- Reduces hospital admissions and supports long-term stability
- Family involvement encouraged throughout the care process
- Continuity of care with a consistent team

Learn more about our Live-In Care:



Complex Care for Children

Specialist Paediatric Home Care for Medically Fragile and High-Needs Children

Children deserve care that's safe, compassionate, and allows them to thrive at home. Aeon Nursing's nurse-led paediatric team supports children and young people with complex medical, neurological, or life-limiting conditions—helping families balance clinical needs with emotional wellbeing.

Key Benefits:

- Paediatric nurse-led oversight for safety and reassurance
- Carers trained in tracheostomy, ventilation, seizure management, and feeding tubes
- Promotes normal routines, play, and education within safe parameters
- Close collaboration with families, schools, and healthcare professionals
- Regular reviews to adapt care as your child develops

Learn more about our Complex Care for Children:



Palliative & End-of-Life Care

Compassionate Support for Comfort, Dignity, and Peace—At Home

Facing a life-limiting illness is never easy, but compassionate support can make all the difference. At Aeon Nursing, we provide specialist, nurse-led palliative and end-of-life care that prioritises comfort, pain management, and emotional wellbeing—for both clients and their loved ones.

Key Benefits:

- 24/7 clinical oversight and responsive care
- Pain and symptom management led by experienced nurses
- Emotional and psychological support for families
- Home-based care designed for dignity and comfort
- Collaboration with GPs, hospices, and palliative consultants

Learn more about our Palliative & End-of-Life Care:



Hospital Discharge & Reablement

Safe Transitions. Personalized Recovery. Expert Oversight.

Returning home after a hospital stay can feel overwhelming—but you don't have to do it alone. Aeon Nursing's hospital discharge and reablement service ensures a smooth, nurse-led transition from hospital to home. We work closely with discharge teams, NHS commissioners, and families to restore confidence and independence safely.

Key Benefits:

- Rapid response—care can begin within 24–48 hours
- Nurse-led setup and ongoing clinical management
- Reduced risk of readmission and faster recovery
- Coordination with NHS and community teams
- Short-term or ongoing care available
- Focused on rebuilding strength and independence

Learn more about our Palliative & End-of-Life Care:



Dementia & Mental Health Support

Stability, Structure, and Emotional Wellbeing—At Home

Living with dementia or a mental health condition can be challenging for both clients and families. Aeon Nursing provides nurse-led home care that offers safety, structure, and emotional balance—helping each person maintain identity, dignity, and connection.

Key Benefits:

- Personalised care for dementia, Alzheimer's, and mental health needs
- Carers trained in cognitive and emotional support
- Familiar routines to reduce confusion and anxiety
- Continuous nurse-led reviews and supervision
- Family involvement in every stage of care planning
- Encouragement of memory, engagement, and comfort

Learn more about our Dementia & Mental Health Support:



Physical Disabilities & Neurological Care

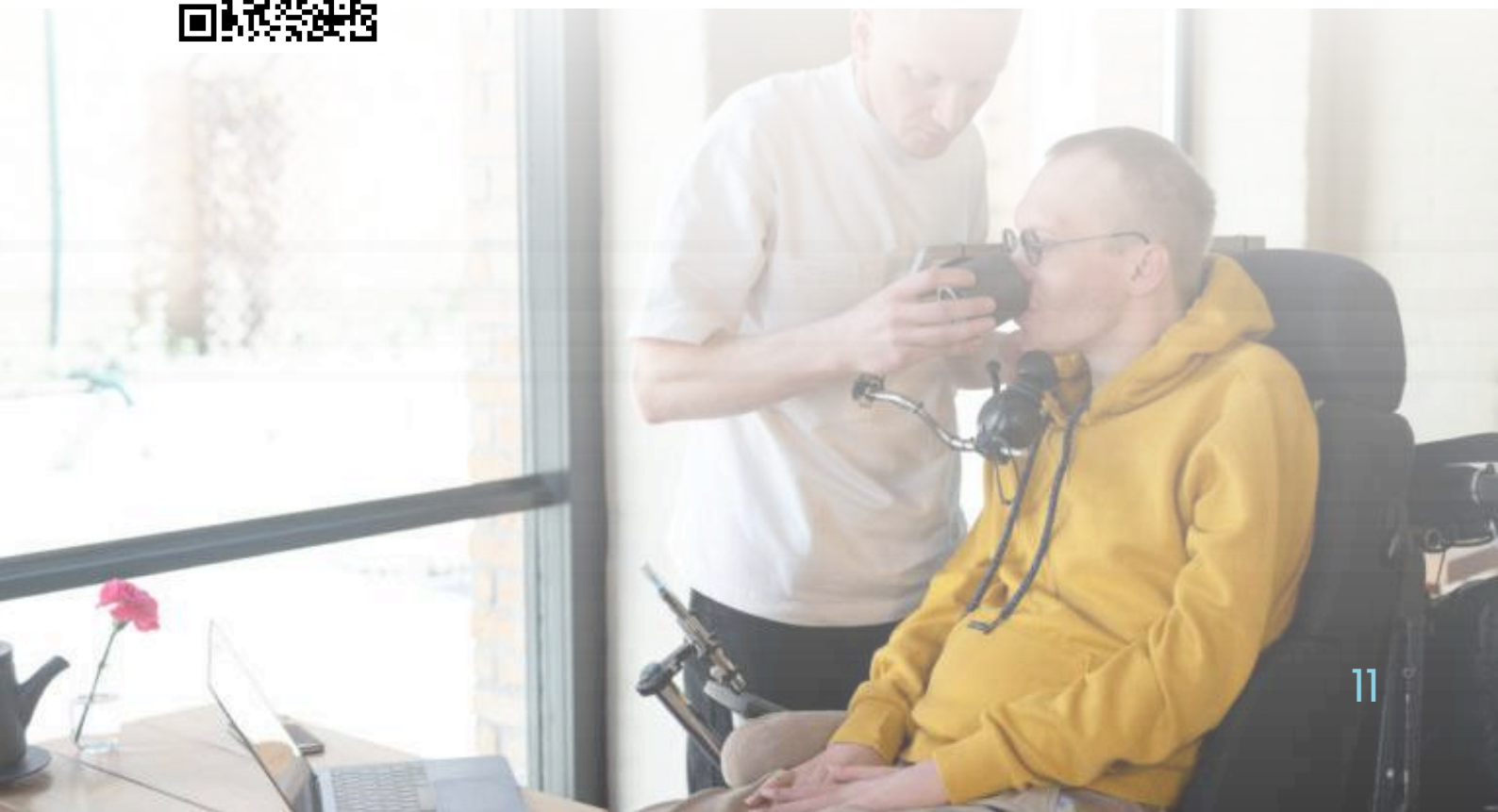
At Aeon Nursing, we deliver nurse-led, specialist care for individuals living with conditions such as spinal cord injury, cerebral palsy, stroke, multiple sclerosis (MS), motor neurone disease (MND), or muscular dystrophy and other complex physical conditions—supporting recovery, stability, and independence at home.

Our approach focuses on helping each client adapt safely to daily routines, maintain confidence, and engage in meaningful activities that reflect their goals and lifestyle.

Ongoing Clinical Oversight

Every care plan is developed and reviewed by our nurse-led clinical team, ensuring that all support is safe, person-centred, and tailored to the individual's medical and rehabilitation needs. Through regular assessments, we adapt care as independence grows—helping clients live with dignity, comfort, and choice.

Learn more about our spinal injury care:



Careful Matching of Staff to Clients

At Aeon Nursing, we take great care in matching every client with carers and nurses who understand their unique personality, preferences, and support needs. For individuals with learning disabilities or complex behavioural and physical needs, we provide compassionate, nurse-led care that promotes independence, dignity, and stability.

Ongoing Clinical Oversight

- Delivering comprehensive and client-specific training to all staff, including physical and clinical competencies.
- Promoting independence, voice, and choice in all aspects of care.
- Providing dignified, person-centred support that respects individual routines, interests, and preferences.
- Using appropriate communication methods (verbal and non-verbal) to ensure understanding and trust.
- Maintaining open communication with families and loved ones for consistency of care.
- Implementing positive behaviour support strategies that encourage calm, respectful interactions.
- Focusing on quality of life, including activities and community engagement that reflect each person's goals.
- Coordinating with multidisciplinary teams (MDTs) such as physiotherapy, occupational therapy, and speech and language specialists.
- Ensuring clear documentation and communication with healthcare teams to support smooth hospital or clinical transitions when required.





We Care.

We provide clinically-led, person-centered care that enables people with complex needs to live confidently and safely at home.



Regulated by



Complex Care
For Elders.



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Complex Care
For Children.